

## QualityPath® Key Concepts & Requirements for Provider Participation

### Knee and Total Hip Replacement Surgery Program



#### Key Concepts:

- ▶ Distinct surgeon and facility pairing.
- ▶ Patient must choose to participate.
- ▶ Single bundle price for all services.
- ▶ Warranty coverage for complications. (Provider risk is limited.)
- ▶ The Alliance Patient Experience Manager guides each patient through the process of their surgery.

#### Provider Requirements:



Ability to suppress patient statements for services that are part of the *QualityPath* bundle.



Be in compliance with quality criteria.



Ability to manage patient care in a cost-effective manner while maintaining high-quality.



Ability to accept a report from The Alliance that contains claim information and post to the patient account from this report and **not** TPA's issued provider remittance advices.



Communicate and collaborate with The Alliance's Patient Experience Manager

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